

## COMMUNICATE YOUR COVID POLICY

It's essential that you have your covid policies in place. It's just as important that you communicate that to your clients by email, social media and on your website. This copy conforms to most safety measures, so it can be copy and pasted into your communications, but be sure to add or remove any additional measures that apply to you.

### Title: WE'RE A SAFETY-FIRST SALON

At [salon name] we've done everything we can to make your appointment as safe as we can with as little compromise to your lovely relaxing experience as possible.

Keeping you safe is our top priority and we thank you for keeping us safe too.

In accordance with Government guidelines, we're adhering to the following safety measures.

- ✓ You'll need to **pre-book your appointment** and arrive on time. Unfortunately, at this time, we don't have a waiting area.
- ✓ If you feel unwell or have been advised to isolate, **please call us as soon as possible and we will reschedule.**
- ✓ If you have had a positive covid test, are about to have a test, or have been in contact with someone who is awaiting their results, **please reschedule your appointment.**
- ✓ We've got plenty of **hand sanitising stations** for you to use as often as you choose to.
- ✓ You'll be asked to **scan the NHS Track and Trace QR code** on arrival. We'll also keep all client appointment details on record for 21 days.
- ✓ We're cleaning more than ever, so you can be assured your styling station, hair washing zone and all our tools **will be sterilised before and after your visit.**
- ✓ You'll be looked after by **one member of our team** during your appointment. They will wear both a mask and a visor to keep you safe. You'll also be required to wear a mask.
- ✓ We're abiding to **social distancing guidelines**, so you will have plenty of space to relax and enjoy your 'me time'.
- ✓ **We've gone cash free.** If you are unable to pay by card, please let us know in advance so we can arrange a bank transfer.
- ✓ The team will have a safety-first approach too. If a team member is unwell and we have to reschedule, it is done with your best interests at heart, so please be understanding.

